



Kyyba is a global information technology, systems integration, consulting, outsourcing, and solutions company headquartered in Farmington Hills, Michigan with multiple locations across the globe. Our industry and domain expertise enables organizations to effectively respond to business and legislative changes and technological advances. We solve our clients' biggest challenges by providing innovative solutions to meet the future needs of tomorrow.

## PUBLIC SECTOR EXPERIENCE



### DIGITAL TRANSFORMATION:

Kyyba is a leader in digital transformation. Our solution involves data rich user interface leveraging industry leading proprietary framework, web controls, and an easier adoption of upgrades without interruption to the core business and easy deployment.

We are proud to partner with a state agency on Benefit Eligibility and Control Online Network (BEACON) in the Modernization project. This agency provides food & nutritional assistance, cash assistance, and employment support to one in eight residents within the state. The state agency employs the (BEACON) application to administer benefits for almost 800,000 recipients across the state. The Kyyba team helps to conquer BEACON UI/UX modernization challenges with our proven technical expertise and proven methodologies.



### DASHBOARD/ANALYTICAL SOLUTION:

Kyyba's analytic solution provides information-rich decision support, delivering reliable information for more business outcomes that go beyond dashboards and ad-hoc reporting.

A single view to monitor and track all the calls/walk ins within the various TAO offices in the state client. The progress and status of each cases are monitored live. Trends are calculated based on the historical data for all the TAO offices. Qualitative Alerts and Notifications can be generated in real time. Overall operational efficiency of all the TAO offices can be streamlined.



### STAFF COMMUNICATION – BROADCAST:

The purpose of this tool is to provide a platform for mass communication over the phone using text messages. Enabling state agencies to send text messages to employees with emergency notifications such as weather-related delays. Currently, the only way to communicate emergency notification to employees is via emails. Communication via phone greatly enhances efficiency and reach of the message. The tool also allow for sending text messages, ability to track success and failure of message delivery, and provide historic details of previous messages.



### CLOUD MIGRATION:

A well planned and phased migration of on-premise applications to cloud services. In an effort to offer new, secure and better cost effective infrastructure, Kyyba has formed an AWS Cloud Expertise Team to handle all US government infrastructure needs and security policies.



### SNAP INITIATIVE:

Provider Activity Tracking Hub (PATH) is the latest initiative by one of the most prominent northeastern state agencies to streamline the Federal Path To Work program.

This is a fine example of Kyyba employing their Consumer/Provider portal expertise to aid the state agency to improve program administration and ensure program success and scalability for Employment and Training for Supplemental Nutrition Assistance Program (SNAP).



## WHY KY YBA?

### Global Provider of Managed Services & Solutions

- Analytics, Cloud, Mobility, IoT, Image Processing, Consumer/Provider Portal and UI/X Transformation
- Services to Automotive, Manufacturing, Public Sector, Aerospace, Energy, Retail, Finance, Insurance, Healthcare and Consumer Goods Sectors
- Managed Services, Consulting, Contract, SOW, Projects, Offshore Development/Support and Results-Based Solutions
- Innovative, Entrepreneurial, Resourceful, Agile and Technology Oriented

Kyyba helps in digital modernization of your organization by moving bulk processing loads to a cloud environment, UI/X transformation, data analytics, mobile enabled portals and incorporating agile practices are just some of the services offered by Kyyba.

## BACKGROUND



1998  
Founded



100%  
Minority  
Owned

## KYYBA PARTNERS



## PUBLIC SECTOR CLIENTS

### COMMONWEALTH OF MASSACHUSETTS

- Department of Education
- Department of Transitional Assistance
- Executive Office of Health & Human Services

### STATE OF ARIZONA

- Department of Administration

### STATE OF COLORADO

- Colorado Department of Human Services
- Colorado Department of Transportation
- Office of Information Technology
- Larimer County

### STATE OF GEORGIA

- GADCS - Georgia Department of Community Supervision
- Georgia - Fulton County
- Atlanta Public Schools
- Department of Education
- DBHDD - Georgia Department of Behavioral Health and Development
- GASOA - Georgia State Accounting Office
- GADDS - Georgia Department of Driver Services
- Georgia Office of IT
- Georgia Department of Juvenile Justice
- Georgia - Larimer County

- GAPSC - Georgia Professional Standards Commission
- GTA - Georgia Technology Authority
- GVRA - Georgia Vocational Rehabilitation Agency
- GASOS - Georgia Secretary of State Department of Revenue
- Georgia Department of Corrections
- GADPH - Georgia Department of Public Health
- GADOAS - Georgia Department of Administrative Services
- Georgia Department of Transportation
- GAGSFC - Georgia Student Finance Commission
- Georgia Department of Labor
- GOHS/GEMA - Georgia Governor's Office of Highway Safety/Georgia Emergency Management Agency

### STATE OF INDIANA

- Department of Revenue

### STATE OF OREGON

- Department of Health & Human Services
- Department of Transportation
- Department of Education

### STATE OF WISCONSIN

- Department of Administration